

## Terms of Service

Last Updated: November 25, 2025

1. Introduction These Terms of Service ("Terms") govern your access to and use of the Vidoc Security Lab platform and services ("Service"). The Service is provided by Vidoc Security Lab, Inc. ("Vidoc", "we", "us", or "our"). By accessing or using the Service, you agree to be bound by these Terms. If you are using the Service on behalf of an organization, you represent that you have the authority to bind that organization to these Terms.

### 2. Definitions

- o "Service" means the Vidoc Security Lab platform, including code scanning, AI-based security analysis, and related tools.
- o "User" or "You" means the individual or entity accessing the Service.
- o "Organization" means the legal entity or group on whose behalf the Service is used.
- o "Codebase" means the software repositories and source code you submit to the Service for scanning.
- o "Security Issue" means a potential vulnerability or security flaw identified by the Service.
- o "Scan" means the process of analyzing a Codebase for Security Issues.

3. Account Registration and Access 3.1. Authentication Access to the Service is managed through third-party authentication providers (e.g., WorkOS). You must provide accurate and complete information during registration. 3.2. Organizations Users are grouped into Organizations. You are responsible for managing access to your Organization, including inviting and removing members. 3.3. Security You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. You must notify us immediately of any unauthorized access.

4. Services and Usage 4.1. Purpose The Service is intended solely for security scanning of codebases you own or have explicit authorization to scan. You agree not to use the Service to scan targets without proper authorization. 4.2. GitHub Integration To use the Service, you must grant us access to your GitHub repositories. We use this access solely to:

- o Read code for scanning purposes.
  - o Post comments on Pull Requests regarding Security Issues.
  - o Sync repository metadata (e.g., size, name).
- 4.3. AI Analysis The Service uses Artificial Intelligence (AI) and Large Language Models (LLMs) to detect and validate Security Issues. You acknowledge that:
- o AI analysis is probabilistic and may produce false positives or false negatives.
  - o You should verify all findings before taking action.
  - o We do not guarantee that the Service will find all vulnerabilities.
  - o We do not use your Codebase, scan results, or other User Data to train or fine-tune our own or third-party AI models, other than transient processing strictly necessary to provide the Service.

5. Subscription and Billing 5.1. Plans We offer different subscription plans (e.g., Free, Team, Enterprise). Limits on files scanned, number of scans, and team members apply as per your selected plan. 5.2. Payment Payments are processed by Stripe. By subscribing, you agree to Stripe's terms and authorize us to charge your payment method for the applicable fees. 5.3. Billing Cycle Subscriptions automatically renew at the end of each billing cycle unless canceled. Usage limits (e.g., file scans) reset at the start of each new billing cycle. 5.4. Enterprise Plans Enterprise plans may have custom limits and terms as agreed upon in a separate order form.

6. Data Collection and Processing 6.1. Code Content We process your Codebase to provide the Service. Code content is stored securely (e.g., in AWS S3) and is encrypted at rest. We do not share your code with other customers. 6.2. Third-Party Services We use third-party processors to provide the Service. By using the Service, you acknowledge the use of:

- **WorkOS:** For authentication and single sign-on.
- **Stripe:** For payment processing.
- **GitHub:** For repository integration.
- **AI Providers** (OpenAI, Google Gemini, Azure OpenAI, VoyageAI): For code analysis and embedding generation.
- **AWS:** For cloud infrastructure and storage.
- **PostHog:** For product analytics.
- **Sentry:** For error monitoring.
- **PlanetScale:** For database services. 6.3. Privacy We collect and process data in accordance with our Privacy Policy. We do not sell User Data or use it to train standalone AI models; data is processed only to operate, secure, and improve the Service as described herein.

7. Intellectual Property 7.1. Your Content You retain all rights, title, and interest in your Codebase and the specific scan results generated for you ("User Data"). 7.2. Vidoc IP We retain all rights, title, and interest in the Service, including the scanning technology, AI models, algorithms, and methodologies used to provide the Service.

8. Limitation of Liability 8.1. "As Is" Basis THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND. WE DO NOT WARRANT THAT THE SERVICE WILL BE ERROR-FREE OR THAT IT WILL DETECT ALL SECURITY VULNERABILITIES. 8.2. Liability Cap TO THE MAXIMUM EXTENT PERMITTED BY LAW, OUR AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS SHALL NOT EXCEED THE AMOUNT PAID BY YOU FOR THE SERVICE IN THE THREE (3) MONTHS PRECEDING THE CLAIM. 8.3. Indirect Damages WE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING LOSS OF PROFITS, DATA, OR GOODWILL.

9. Security and Confidentiality 9.1. Confidentiality Each party agrees to protect the other's Confidential Information with the same degree of care it uses to protect its own confidential information, but in no event less than reasonable care. 9.2. Branch Isolation We implement security measures to ensure that Security Issues and scan data are isolated between branches and organizations, preventing data leakage.

10. Termination 10.1. By You You may stop using the Service at any time. You can cancel your subscription through the billing portal. 10.2. By Us We may suspend or terminate your access if you violate these Terms or if we are required to do so by law. 10.3. Effect of Termination Upon termination, your right to use the Service will immediately cease. We may retain your data for a limited period as part of our backup procedures or as required by law.

11. Governing Law These Terms shall be governed by and construed in accordance with the laws of the State of Delaware, United States. The courts of Delaware shall have exclusive jurisdiction over any disputes arising out of these Terms.

12. Contact If you have any questions about these Terms, please contact us at [contact@vidocsecurity.com](mailto:contact@vidocsecurity.com).